#### DEMONETISATION TOWARDS ONLINE PURCHASING Vivek Singh, Assistant Professor Mechanical Engineering J.K.Institute of Engineering, Bilaspur, Chhattisgarh, India Email: vivek1814@gmail.com

**Abstract:** Online shopping is a form of electronic commerce which allows consumers to directly buy goods or services from a seller over the Internet using a web browser. Consumers find a product of interest by visiting the website of the retailer directly or by searching among alternative vendors using a shopping search engine, which displays the same product's availability and pricing at different e-retailers. In the presented research work, the online purchasing is demonstrated by age, gender etc group wise.

Keywords: Online purchasing, online cash flow, decision

## Introduction:

Concerning the confinement on Rs 500 and Rs 1000 cash notes, with the huge declaration that went ahead eighth November, 2016 there were broad tremors experienced by the general population in India. While the greater parts of the general population were hailing it as a "masterstroke" move against dark cash, falsifying, money and fear based oppression. There were sure segments of individuals in the public arena, which were making shout about the move that has brought pointless issues for them.86per penny of the cash available for use stopped to turn into the prohibition on Rs 500 and Rs 1000 money notes have limited the shopping capacity of individuals through money. Alongside this, the ATM withdrawal breaking point of Rs 2,500 has entangled the whole issue further. Another issue that has been raised by this boycott is the thing that to do with the officially submitted Cash on Delivery requests. Vomit, an online retailer of ladies' attire, gains its real income through COD, much the same as some other internet business E-site is still hasn't possessed the capacity to make sense of how to convey forward these requests. A large portion of these online entryways are anticipating that the requests should be scratched off.

Legitimate sensitive following 12 pm of that day. According to Bloomberg data,

the volume of exchange trades out India is98 per penny when stood out from 55 for every penny in the U.S and 46 percent in the UK. So Demonetisation spell destiny for online business in India According to Bloomberg information, the volume of trade exchanges out India is98 per penny when contrasted with 55 penny in the U.S 46 percent in the UK. and So Demonetisation spell fate for web based business in India. Legitimate delicate after 12 pm of that day.

## Literature review:

As a critical chunk of solicitations set on the online goals is paid with cash Demonetisation adversely down. influenced the amount of solicitations set. People simply expected to hold up to get their old money related structures to be exchanged and few of the customers are suspicious about online portions. This incite a famous surge in the amount of solicitations put on the web shopping goals. Stale stock returned undelivered orders, diminishing in the pay, all together came as a genuine blow for the online business accessories. Regardless, showcase experts, and furthermore the electronic business divisions, assume that this effect is a temporary one and that the whole deal influence will enhance things for them.

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In case there is one thing that has been creating at a not too bad pace after demonetization, it is online portions. Instead of being tied up in the exchange crunch and raising the perpetual ATM lines, more people changed to online portions. There has been a climb in the amount of charge and MasterCard trades. Fundamentally smaller dealers have displayed cashless portion systems. There has been a basic improvement in the convenient wallet territory. Trading money portions and making for online solicitations is basic with versatile wallets. More people have begun to finish off their compact wallets realizing the advancement of the adaptable wallet providers like Paytm, Mobikwik and that is only the start. United Payments Interface (UPI) will see a steady advancement. The assistance of the governing body has moreover been steady of progressing UPI for online portions. The chief rule advantage is the adaptability to pick an EMI elective for your more prominent purchases. If you purchase a Smartphone or PC on EMI, you without a moment's hesitation financial strain would be less.

Banks like ICICI have displayed charge card EMI decision for versatile and distinctive purchases. This can in like manner benefit customers affecting on the web purchases without a decent illustrative for card. Imagine being to purchase all first class propelled cell phones and workstation on EMI even without owning a MasterCard!

You could purchase each one of the contraptions, furniture and machines you have constantly faltered to purchase in light of your cash related prerequisite through online advances and pay easily with your charge card. These little scale propels are paid through your check cards and thus make it basic for you to purchase any contraption say like iPhone 5S on EMI without a MasterCard from any of your most adored online retailer.

The essential rule advantage is the adaptability to pick an EMI decision for

your more noteworthy purchases. If you purchase a Smartphone or PC on EMI, you without a moment's hesitation budgetary strain would be less. Banks like ICICI have exhibited charge card EMI decision for versatile and distinctive purchases. This can in like manner benefit customers affecting on the web purchases without an a decent illustrative for card. Imagine being to purchase all top notch propelled cells and workstation on EMI even without owning a MasterCard! You could purchase each one of the contraptions, furniture and mechanical assemblies you have reliably dithered to purchase on account of your cash related constraint through online acknowledge and pay adequately for your plastic. These littler scale progresses are paid through your charge cards and in this way make it straightforward for you to purchase any contraption say like iPhone 5S on EMI without a MasterCard from any of your most adored online retailer.

Online portions are quick, trouble free and effective. In addition, EMIs are the best part about online portions. This declines causing a budgetary strain when you impact a generous motivating force to purchase. Realize that it is so normal to get minute credits for all your mechanical assembly, furniture and gadget purchases. So don't let the confinement on cash notes of higher classifications keep you from buying all that you required.

## **Research methodology**

The purpose of the methodology is to design the research procedure. This includes the overall design, the sampling procedure, the data collection method and analysis procedure. Marketing research is the systematic gathering recoding and analyzing of data about problem retaining to the marketing of goods and services.

The essential purpose of marketing research is to provide information, which will facilitate the identification of an opportunity of problem situation and to assist manager in arriving at the best

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possible decisions when such situations are encountered.

Basically, there are two types of researches, which according to their applicability, strength, weaknesses, and requirements used before selecting proper type of research, their suitability must be seen with respect to a specific problem two general types of researches are exploratory and conclusive.

# **Conclusive Research:**

It is also known as quantitative research; it is designed to help executives of action that is to make decision. When a marketing executive makes a decision are course of action is being selected from among a number of available. The alternatives may be as few as two or virtually infinite. They may be well defined or only vaguely glimpsed.

Conclusive research provides information, which helps the executives make a rational decision. In some instances, particularly if any experiment is run, the research may come close to specifying the precise alternatives to choose, in their cases especially with descriptive studies the research will only particularly clarify the situation and much will be left to the executive's judgment.

The type of research here is "Descriptive Research Design". This kind of design is used for more precise investigation or of developing the working hypothesis from an operational point of view. It has inbuilt flexibility, which is needed because the research problem, broadly defined initially, is transformed into one with more precise meaning in exploratory studies, which in fact may necessitate changes in research procedure for gathering relevant data.

# **Research objectives:**

The research has been conducted with the following objectives:

 To study the impact of Demonetization on Consumer online shopping

- To Study the factors influencing Consumer Online Shopping
- To Study the level of Satisfaction towards Online shopping and Traditional Shopping

# Sample size

Sample size refers to the numbers of respondents researcher have selected for the survey.

114 sample selected from market and individual customers.

# Sampling Technique

The sample design provides information on the target information and final sample sizes. I used conveyed purposive sampling surveyed in research.

# **Data collection tool**

Questionnaire, as the research instrument to conduct the market survey. The questionnaire consisted closed ended questions designed in such a way that it should gather maximum information possible.

The questionnaire was a combination of questions. If choices are given it is easier for the respondent to respond from the choices rather they think and reply also it takes lesser time. Because the keep on responding and one has tick mark the right choice accordingly.

# Method of sampling

Purposive sampling is used. Students are taken as the sample to assess the difficulties faced by the students in terms of their education like fee payment, purchase of books and materials, doing certifications etc. Students doing their UG & PG in Madanapalle are Surveyed.

During demonetization students have been faced many problems and many of the students who are away from their parents ,Though they have money in their account but unable to get the cash. To get food and for the necessary things they have been faced many problem.

## Data Analysis and interpretation

Data analysis was done mainly from the data collected through the UG & PG students. The data Collected from

secondary sources is also used to analyse on one particular parameter. Qualitative analysis was done on the data collected from the primary as well as secondary Sources

Table 1: Age of Respondents	5
AGE	

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	20-26	46	40.4	40.4	40.4	
	27-32	42	36.8	36.8	77.2	
	>33	26	22.8	22.8	100.0	
	Total	114	100.0	100.0		

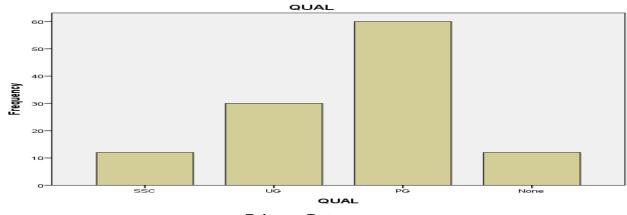


## **Interpretation:**

From the above table the majority of the respondents i.e., 40.4% are belongs to 20-26 age group, 36.8% are belongs to 27-32 age group, 22.8% are above 33% age group people.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	SSC	12	10.5	10.5	10.5
	UG	30	26.3	26.3	36.8
	PG	60	52.6	52.6	89.5
	None	12	10.5	10.5	100.0
	Total	114	100.0	100.0	





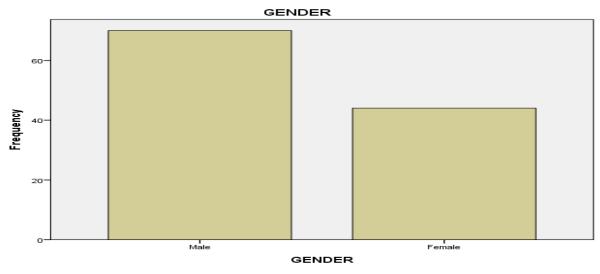
#### **Primary Data**

#### **Interpretation:**

From the above table the majority of the respondents i.e., 52.6% are post graduate, 26.3% are under graduate, 10.5% are ssc and none.

IABLE – 3	Gender of	Respondents	

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	70	61.4	61.4	61.4
	Female	44	38.6	38.6	100.0
	Total	114	100.0	100.0	



## **Primary Data**

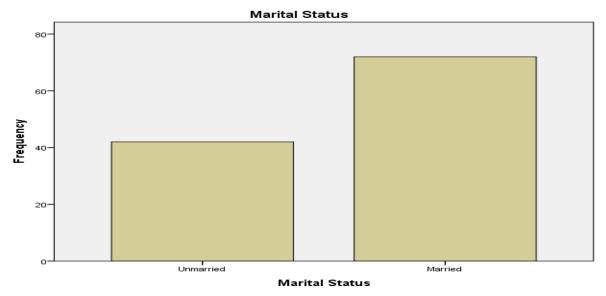
## Interpretation:

From the above table the majority of the respondents are male i.e.; 61.4% and 38.6 are female respondents.

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	Marital Status Of Respondents						
		Frequency	Percent	Valid Percent	Cumulative Percent		
Valid	Unmarried	42	36.8	36.8	36.8		
	Married	72	63.2	63.2	100.0		
	Total	114	100.0	100.0			

TABLE – 4Marital Status Of Respondents



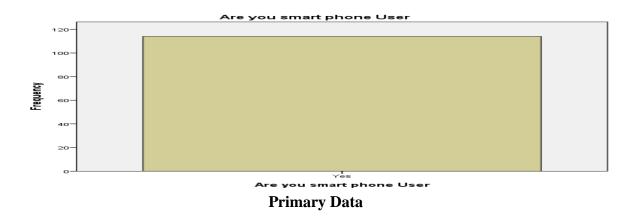


## **Interpretation:**

From the above table the majority of the respondents i.e., 63.21% are married and 36.8% are unmarried.

Table – 5 A	Are you :	smart phone	User
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					Cumulative
		Frequency	Percent	Valid Percent	Percent
Valid	Yes	114	100.0	100.0	100.0



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#### **SUGGESSION:**

- Demonetisation makes huge impact in online purchasing of products the government should be taken care before implementation of demonetization.
- The organised sectors make huge losses due to Demonetisation this makes huge impact in economic changes in the country.

## **CONCLUSION:**

Demonetisation changed the Indian economy there is colossal a bit in which bank likewise assumed a significant part where hostile to illegal tax avoidance happened and it influenced managing an account purchasers and in addition saving money workers. Colossal weights were looked by the two clients and investors which cleared an approach to wash out dark cash in the general public. Employment fulfilment is affected by

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- The organised sector should follow the payments with the help of digital payment options like Paytm etc.
- Companies has to give awareness about the charges levied for the online transactions
- Applications developed for the purpose of online transactions to be transparent manner.

work weight, client's collaboration and lawmakers and rich individuals' weight. Thus we can presume that these variables have impact in the activity fulfilment level of bank workers. Consumer loyalty's if impacted by withdrawal farthest point and conclusion on managing an account administration where as there is no effect on client's fulfilment when contrasted with trade of old notes. With this we can infer that bank has not appropriately issued old notes trade.

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